

# SCHOOL OF TOURISM

GOLDEN COMPASS SCHOOL

**INTAKE  
2018/19**

## DIPLOMA IN TOURISM & HOSPITALITY

JULY 2018

OCTOBER 2018

JAN 2019

**INTAKE  
2018/19**

## CERTIFICATE IN SERVICE EXCELLENCE

JULY 2018

OCTOBER 2018

JAN 2019

**INTAKE  
2018/19**

## CERTIFICATE IN MICE AND EVENT OPERATIONS

JULY 2018

OCTOBER 2018

JAN 2019

**SCHEDULE  
2018**

- 2 days
- 9am to 6pm
- Venue: Lifelong Learning Institute

## WSQ IMPLEMENT OPERATIONS FOR SERVICE EXCELLENCE

JUNE: 13 -14

JULY: 18 - 19

AUG: 29 - 30

OCT: 24 -25

NOV: 1 - 2

DEC: 5 - 6

# SCHOOL OF TOURISM

GOLDEN COMPASS SCHOOL

## SCHEDULE 2018

- 1 days
- 9am to 6pm
- Venue: Lifelong Learning Institute

### WSQ PROJECT

#### A POSITIVE AND PROFESSIONAL IMAGE

JULY: 9

AUG: 13

OCT: 22

NOV: 5

DEC: 3



# SCHOOL OF BUSINESS

GOLDEN COMPASS SCHOOL

## SCHEDULE 2018

- 2 days
- 9am to 6pm
- Venue: Lifelong Learning Institute

### COMMUNICATION SKILLS - BUSINESS MEETING -

June: 7 - 8

JULY: 5 - 6

AUG: 16 - 17

OCT: 25 - 26

NOV: 29 - 30

DEC: 27 - 28

## SCHEDULE 2018

- 1 days
- 9am to 6pm
- Venue: Lifelong Learning Institute

### COMMUNICATION SKILLS - NETWORKING SKILLS -

June: 11

JULY: 2

AUG: 13

OCT: 22

NOV: 26

DEC: 17

# SCHOOL OF BUSINESS

GOLDEN COMPASS SCHOOL

## SCHEDULE 2018

- 1 days
- 9am to 6pm
- Venue: Lifelong Learning Institute

### COMMUNICATION SKILLS - PRESENTATION SKILLS -

June: 28 - 29

JULY: 12- 13

AUG: 23 - 24

OCT: 8 - 9

NOV: 6 - 7

## SCHEDULE 2018

- 1 days
- 9am to 6pm
- Venue: Lifelong Learning Institute

### COMMUNICATION SKILLS - BUSINESS WRITING SKILLS -

AUG: 30 -31

NOV: 15 -16

DEC: 12 -13